



## Veterans Home - Chippewa Falls

Family & Friends Update 9/27/2020

Dear Family and Friends,

Here are the updates from today:

### **Update on COVID-19 Positive Cases:**

- There have been no changes in the confirmed number of COVID cases as of today.
- As we previously informed you, one member is still suspected to be positive for COVID-19.
- Two employees are confirmed to have COVID-19.
- The employee suspected of having COVID-19.
  - We are thankful to report that of the three people (one member and two employees) who are experiencing mild symptoms consistent with COVID-19, we've received negative test results for the member and one employee. We are awaiting results for the other employee.
- In addition, another employee is now experiencing symptoms consistent with the virus with test results pending.
- The appropriate precautions are in place for all of these individuals.
- We are starting to get results back from the member testing that happened this weekend, and all are negative thus far!

### **Testing Requirements:**

Because we are in outbreak status, we began testing at least twice per week for all members and staff, as per guidance from CMS. We will be retesting members again soon.

### **Minimize Exposure:**

We request all members stay in their rooms to help minimize foot traffic within the households and ultimately minimize exposure. If the members do come out of their rooms, they must wear their masks and keep at least 6-feet of distance from anyone else. In addition, all members have been put into transmission-based or "warm" precautions to help keep everyone as healthy as possible. This is similar to what we have been doing for everyone when they were in "green" or "cold" precautions, but now includes the use of gowns by staff when we are assisting with direct cares.

### **Updates & Contact Info:**

We will continue to update you as frequently as we are able and as required by CMS. Please note that all updates sent to family members are also on our website at [www.wisvets.com](http://www.wisvets.com).

If your loved one is experiencing symptoms or tests positive, we will update the member and/or member representative as applicable. If it is determined, through contact tracing, that your loved one was directly exposed to a staff or member with COVID-19, we will update the member and/or member representative as well.

I encourage you to contact us or Katie Plendl if you have any questions or concerns. The main number to the facility is: 715-720-6775. You can also email us at our general email: [Veterans.Home-CF@dva.wi.gov](mailto:Veterans.Home-CF@dva.wi.gov).

Our members' and employees' safety are our top priority and we appreciate your cooperation as we navigate these changes together.

Best,

A handwritten signature in black ink, appearing to read 'Megan', with a stylized flourish at the end.

**Megan M. Corcoran, NHA** | Administrator  
Wisconsin Veterans Home at Chippewa Falls